



82W 3623

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. Haseltine

Serial No: 09/731,680

Examiner: Robinson-Boyce, A.K.

Filed: December 6, 2000

Group Art Unit: 3623

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,
MERCHANDISE RETURN SERVICES

CERTIFICATE UNDER 37 CFR 1.8(a)
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS
BEING DEPOSITED WITH THE UNITED STATES POSTAL
SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE
ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O.
BOX 1450, ALEXANDRIA, VA 22313-1450.

ON 3-22-05
Jonathan Bay
REGISTRATION NO. 35064
DATE 3-22-05

Amendment, 37 C.F.R. § 1.111, 1.115.

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the Official Action mailed November 22, 2004, please amend the subject
patent application as follows: